

Air Lock Warranty

Air lock products are guaranteed not to chip or break when used normally for non-commercial purposes. A lifetime warranty is provided for manufacturing quality concerns including as warping, stress cracking, peeling, splitting, and any particular functional problems in typical non-commercial use.

Not Covered Under warranty:

Product handling and usage concerns such as scratching, staining, and melting when exposed to a hot plate or an excessive temperature scorching and burning as a result of the microwave's high temperature Impact damage from forceful things striking or knocking, rusting, Dust mites and insect bites are examples of microorganisms that are invisible to the human eye yet are prevalent in dust.

items, such as plastics, breaking because to improper handling or an unintentional drop on the ground.

The lifetime warranty does not apply to bags, belts, pouches, decorative printing, or scale printing.

You can buy any broken product or part separately that isn't covered by our warranty.

Lunch and Kit Bags- As these products are not intended for lifetime use, they do not carry the lifetime guarantee. However, they are all still guaranteed by Air Lock to be free of manufacturing defects and will be replaced, if defective, completely free of charge, provided they are returned with your order receipt immediately